

Questions and Answers

Design, Maintain, and Promote a Centralized Web-Based Recruitment and Talent Management Portal - 2/22/2018 7:35:00 AM

Number: 2018-21

Questions and Answers:

Q: RFB 758 1800000577 Web-based 24/7 SaaS Roadside Assistance / Dispatch Solution

Posted On: 2/23/2018 12:50:58 AM

1. Whether companies from Outside USA can apply for this?
(like, from India or Canada)
2. Whether we need to come over there for meetings?
3. Can we perform the tasks (related to RFP) outside USA?
(like, from India or Canada)
4. Can we submit the proposals via email?

A: 1. Yes
2. No. Meetings may be held in person or electronically.
3. No
4. No. Please refer to Appendix A – Minimum Mandatory Submission Requirements

Answered On: 3/15/2018 7:55:27 AM

Q: DELAWARE DEPARTMENT OF EDUCATION-CONTRACT NUMBER 2018-21

Posted On: 3/1/2018 1:46:04 PM

1. What are all the required features of JDS that must be in the new system?
2. What is the project budget?

A: 1. See Appendix B – SCOPE OF SERVICES, p 60
2. A budget has been established to support this work. The Delaware Department of Education is seeking a fair proposal that meets the specifications provided and will negotiate with the selected vendor to determine a final budget amount should a budgetary gap exist.

Answered On: 3/15/2018 7:56:07 AM

Q: Approval Workflow Module

Posted On: 3/6/2018 2:46:09 PM

Does this portal need an approval workflow module to review the applicant's submissions?

A: This is not required in the RFP. However, DOE is interested in any possible solutions that will support users and system functionality.

Answered On: 3/15/2018 7:54:59 AM

Q: WordPress	Posted On:	3/6/2018 2:46:48 PM
Does this portal have to be made strictly by WordPress, as it used by the existing vendor, or we can propose different technologies if we wish? (- new one will be integrated with old system)		
A: This is not required in the RFP. However, DOE is interested in any possible solutions that will support users and system functionality.	Answered On:	3/15/2018 7:57:11 AM
Q: Mobile Application	Posted On:	3/6/2018 2:47:29 PM
Mobile device friendly - will there be a separate mobile application or is it mobile browser friendly/responsive only?		
A: This is not required in the RFP. However, DOE is interested in any possible solutions that will support users and system functionality.	Answered On:	3/15/2018 7:56:32 AM
Q: Existing Database Schema	Posted On:	3/6/2018 2:50:12 PM
Will existing database schema , structure, tables...etc be available before developing the portal?		
A: Yes	Answered On:	3/15/2018 7:57:25 AM
Q: Data sources	Posted On:	3/6/2018 3:20:45 PM
Will it be heterogeneous data sources?		
A: DOE is working on moving to industry best practices and standards such as those produced by the Ed-FI Alliance and IMS Global. Our hope is in the longer term all data can be made available in a more uniform approach across all our systems.	Answered On:	3/15/2018 7:58:19 AM
Q: Volume	Posted On:	3/6/2018 3:21:13 PM
What is the volume of data?		
A: Since April 2017 <ul style="list-style-type: none"> o 76,592 users o 176,753 sessions o 528,678 page views o 4,827 applications 	Answered On:	3/15/2018 8:00:35 AM
Q: Additional ETL Process	Posted On:	3/6/2018 3:22:13 PM
Does this project need additional ETL process to get all the data from existing system?		

A: It is assumed that ETL's will need to be modified and/or expanded on depending upon the architecture/complexity of the solution design.	Answered On:	3/15/2018 7:57:46 AM
Q: User Classifications	Posted On:	3/6/2018 3:24:54 PM
Can you please supply more information and clarification on Users Classifications (Employer, Applicant, DOE Representative, Third party Screening Vendor)?		
A: <ul style="list-style-type: none"> • Applicant – anyone applying for any type of position who creates an application in the system. • DOE Representative – Designated contact within the Department of Education • Employer – Any User (District, charter school, Department of Education) seeking to hire an applicant • Third Party Screening Vendor – DOE integrated the Humanex Pre-Screener as part of the application process, which is completed after the application is submitted. 	Answered On:	3/15/2018 8:00:07 AM
Q: Social Media Posts	Posted On:	3/6/2018 3:25:52 PM
Will the Job post to social media happen from the portal dynamically or is it a manual job post to the social media page by connecting from social media links on the portal?		
A: DOE prefers a manual post.	Answered On:	3/15/2018 8:00:56 AM
Q: Mandatory Drug Testing	Posted On:	3/8/2018 4:17:58 PM
Section number: V. Contract Terms and Conditions, 8. General Contract Terms, x. Drug Testing Requirements for Large Public Works		
Paragraph number: 1		
Page number: 25		
Text of passage being questioned: "Pursuant to 29 Del.C. §6908(a)(6), effective as of January 1, 2016, OMB has established regulations that require Contractors and Subcontractors to implement a program of mandatory drug testing for Employees who work on Large Public Works Contracts funded all or in part with public funds."		
Is this condition applicable to this contract?		
A: Yes.	Answered On:	3/15/2018 8:01:14 AM
Q: Job Board and Social Media Interfaces	Posted On:	3/8/2018 4:18:56 PM

Section number: C. STATEMENT OF NEEDS – OVERVIEW OF CORE REQUIREMENTS, d. Interface with Job Boards

Paragraph number: i

Page number: 62

Text of passage being questioned: "Advertise and post directly to job boards and social media interfaces"

How many job boards and social media tools is the current system interfaced with? Does the scope of work include only the currently used integrations, or does the Department anticipate additional integrations?

A: The system currently posts to Ed Week. DOE is interested in any possible solutions that will support users and system functionality, an advertise postings in all possible venues.

Answered
On:

3/15/2018 8:02:28 AM

Q: Data Systems & Integrations

Posted On:

3/8/2018 4:20:45 PM

Section number: C. STATEMENT OF NEEDS – OVERVIEW OF CORE REQUIREMENTS, e. Data Requirements

Paragraph number: i, ii

Page number: 62

Text of passage being questioned: "i. Ability to interface and/or share data with other key state data systems such as the state licensure and certification system, and/or (DEEDS) including the ability to share flat files. ii. Ability to integrate with candidate screening tools provided by other vendors"

How many data systems and tools is the current system interfaced with? Does the scope of work include only the currently used integrations, or does the Department anticipate additional integrations?

A: We believe that longer term all our systems will be interoperable but until then all systems must integrate. This would possibly include DEEDS and PHRST. Sharing via a flat file is not a long-term solution that will provide the level of real time data the DDOE wants as a user experience.

Answered
On:

3/15/2018 8:02:08 AM

Q: Reporting

Posted On:

3/8/2018 4:21:22 PM

Section number: C. STATEMENT OF NEEDS – OVERVIEW OF CORE REQUIREMENTS, e. Data Requirements

Paragraph number: iii

Page number: 62

Text of passage being questioned: "Ability to provide customized and ad hoc real-time and longitudinal data reports on talent management efforts with minimal time investiture requirements"

Approximately how many canned reports are required by this scope of work? Will any sort of data visualization be required?

- A:** Currently the following reports are available
- Total Applicants by Applicant Type and Application Type
 - Applicant Counts by Status
 - Education Degrees Distribution
 - Education Institutions Distribution
 - Application Status Change History
 - Application Status Transition Times
 - Candidate Breakdown by NCLB
 - Recruiting Analysis
 - Duplicate Report
 - EDO by Job Report
 - In-Process Request to Hire Forms (CSV)

Answered On: 3/15/2018 8:02:56 AM

DOE is interested in any possible solutions that will support users and system functionality.

Q: Hosting

Posted On: 3/8/2018 4:22:09 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Where is the system currently being hosted? Is the Department open to different hosting options for the new system?

- A:** Current system is hosted with PeopleSoft. This is not required in the RFP however, DOE is interested in any possible solutions that will support users and system functionality.

Answered On: 3/15/2018 8:01:39 AM

Q: Content Development

Posted On: 3/8/2018 4:22:44 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Who will be responsible for the development of new content on the new system?

- A:** It is assumed the vendor will copy over all current content and create new content needed to have the system up and running by the agreed upon deadline. New content, as defined by new web pages, will be created by DOE.

Answered On: 3/15/2018 8:04:58 AM

Q: Style Guidelines

Posted On: 3/8/2018 4:23:42 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Does the Department have any existing brand/style guidelines that the awardee must adhere to in the design of the new system?

A: Refer to joindelawareschools.org for examples of branding and style guidelines. DOE is interested in any possible solutions that will support users and system functionality.

Answered On: 3/15/2018 8:04:40 AM

Q: Existing Technology

Posted On: 3/8/2018 4:24:40 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

What technologies are being used by the existing systems? Is there a platform/technology preference? (Software stack, integrations, applications, etc.)

A: DOE is interested in any possible solutions that will support users and system functionality and would be interested in seeing examples of data visualizations.

Answered On: 3/15/2018 8:03:45 AM

Q: SearchSoft

Posted On: 3/8/2018 4:25:18 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

It looks like the existing application site utilizes a PaaS called SearchSoft. Is there an expectation that the new application will use this technology?

A: This is not required in the RFP. However, DOE is interested in any possible solutions that will support users and system functionality.

Answered On: 3/15/2018 8:04:22 AM

Q: Incumbent Contractor

Posted On: 3/8/2018 4:26:13 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Who is the incumbent? Are they eligible to compete for this opportunity?

A: The main vendor is PeopleSoft.

Answered
On: 3/15/2018 8:04:04 AM

Q: Original Contract

Posted On: 3/8/2018 4:27:38 PM

Section number: n/a

Paragraph number: n/a

Page number: n/a

Text of passage being questioned: n/a

Under which contract number was the original system build performed? What was the dollar value of that contract?

A: The original contract number was S13-30 under RFP# 2012-13. The original cost was \$327,350 over 5 years.

Answered
On: 3/15/2018 8:03:26 AM
